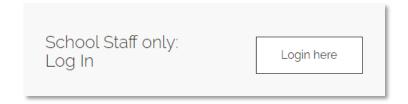


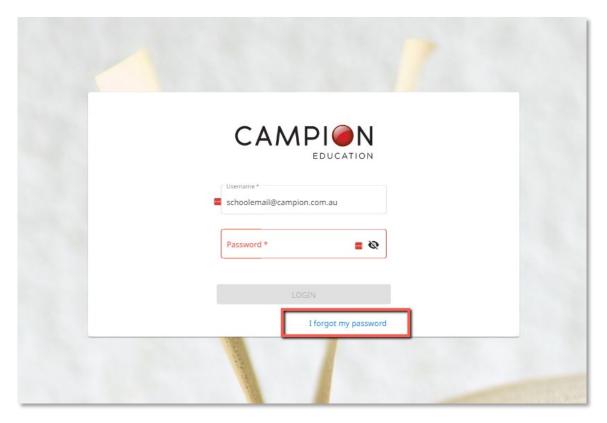
How to manage your students' and staff access to digital learning resources.

What does the Campion School Staff Portal do for you?

- A new, easier to use interface, accessible via 'ECO', Campion's school staff portal.
- You will be able to view import data including status.
- You'll be able to view and download data.
- Status alerts will help you identify and correct any issues in the data flow so students and teachers get speedy access to their learning resources.

To access please log into www.campion.com.au



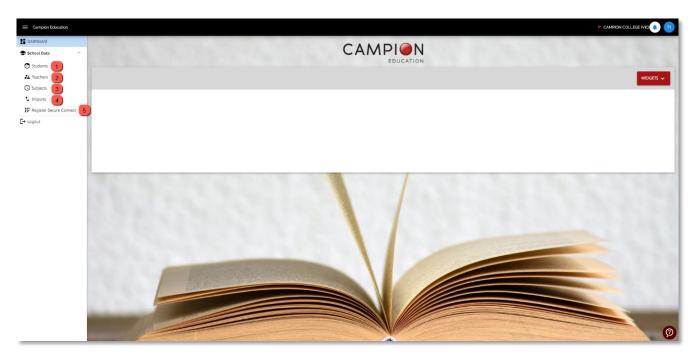


Enter your school email into the Username field and password in the Password field.

If logging in for the first time or do not remember your password, then select "I forgot my password".

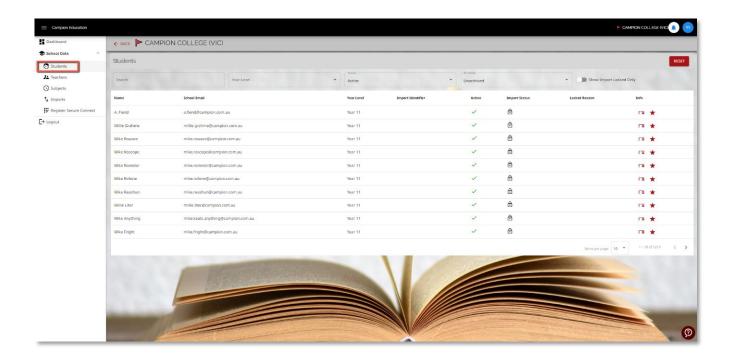
You will receive an email asking you to select a link to create and verify a new password.

Once logged in your Dashboard will display. On the left-hand tool bar you will find School Data, To expand select the down arrow.



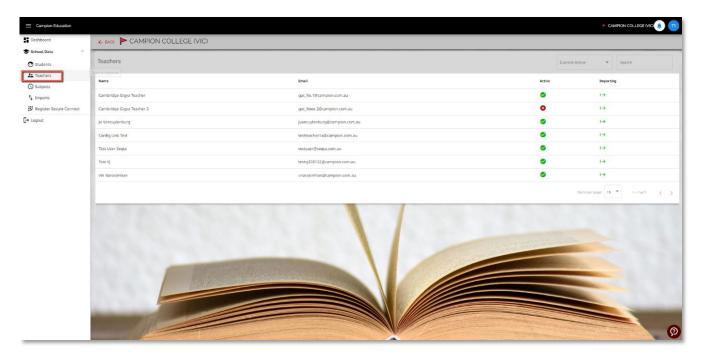
1. Students

View list of Students where you can search by Name, Email, Year Level, Active, Inactive, Archived or Unarchived.



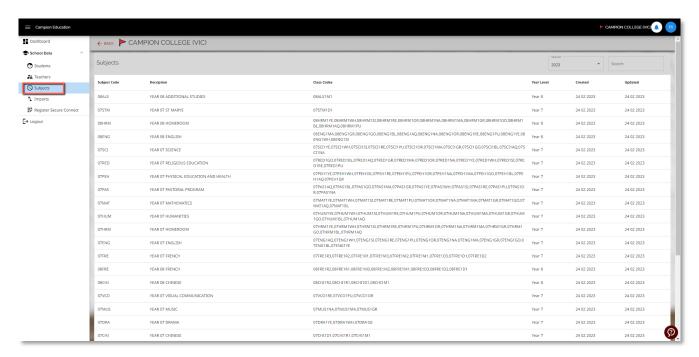
2. Teachers

View list of Teachers where you can search by Name, Email, Active or Inactive.



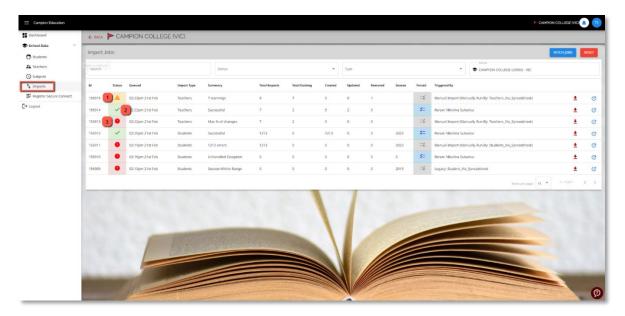
3. Subjects

View list of Subject Codes, Description, associated Class Codes and Year Level. Search by any of these fields.



4. Imports

View Hourly, Daily, Weekly, Monthly or Adhoc imports. Search by Status or Import Type.

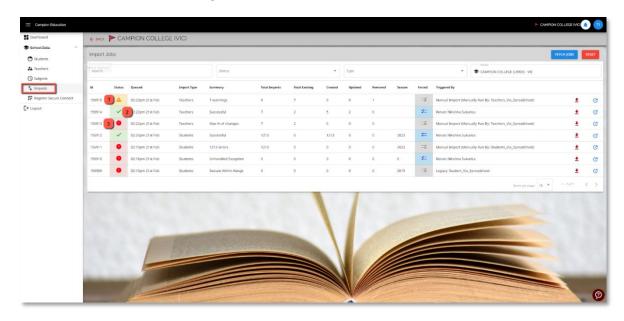


5. Register Secure Connect

Registration for Campion Secure Connect (Applicable to schools running the Secure Connect Windows Service).

Action and Resolutions

If there are warnings and/or errors displaying in your results they will need to be actioned. Following is a table that will outline the error message and the action that is to be taken to resolve the issue.



- 1
- Data has been imported however warnings exist, awaiting resolution by either School or Campion staff.
- 2 Data has been successfully imported.
- 3 Data has been blocked and awaiting resolution by either School or Campion Staff.

Warning and Error messages

Select the error or warning alert symbol.

Under the heading *Rule* the message will display to be actioned.

Actions are as follows:

Warning/Error messages	Meaning	Action	Note:
Missing First Name	There is a missing first name for a student(s) or teacher(s) in the latest import.	Add missing first name email and perform a resync.	Student or teacher that is missing a first name will be skipped and not processed until the missing data is added.
Missing Surname	There is a missing surname for a student(s) or teacher(s) in the latest import.	Add missing surname and perform a resync.	Student or teacher that is missing a surname will be skipped and not processed until the missing data is added.
Missing Email	There is a missing email for a student(s) or teacher(s) in the latest import.	Add missing email and perform a resync.	Student or teacher that is missing an email will be skipped and not processed until the missing data is added.
Missing Teacher Code	There is a teacher code in the latest import.	Add teacher code and perform a resync.	Teacher that is missing a teacher code will be skipped and not processed until the missing data is added.
Duplicate Records	There is either a duplicate email or teacher code coming through the latest import.	Remove the duplicate and perform a resync.	Student or teacher that is duplicated will be skipped and not processed until the duplicate is removed.
Active at another school	Student or Teacher is associated to a different school on Campion's backend.	Advise itdsupport@campion.com.au as to where this student or teacher is currently active.	Student or teacher will be skipped and not processed until they are.
Students			
Max % of Changes	No. of students sent through, changes in emails, YL, House or Codes.	Please contact integration@campion.com.au to push through the import.	Import will be held and not processed.
Missing Year Level Mapping	Year Level coming through the import is not mapped on the portal end.	Please contact integration@campion.com.au to add the Year Level mappings.	Import will be held until the Year Levels have been mapped.

Warning/Error messages	Meaning	Action	Notes:
Subjects			
Year Level not mapped	Year Level coming through the import is not mapped on the portal end.	Please contact integration@campion.com.au to add the Year Level mappings.	
Classes			
Max % of changes	No. of rows or classcodes has changed since the last import.	Confirm that the import is correct and contact integration@campion.com.au to push through the import.	Import will be held until confirmation is received to push the import through.
Duplicate	There is duplicate email or duplicate classcodes for one user in the latest import.	Remove the duplicate and perform a resync.	

Warning/Error messages	Meaning	Action	Note:
Multiple Domains in Import	Domains are validated between the imports and what is set up in Eco.	School email addresses are required when using the school domain.	If personal emails are used at the school, Campion need to be notified.
Invalid Email	Domain not matching the default domain set for the school.	School email addresses are required when using the school domain.	If personal emails are used at the school, Campion need to be notified.
Max % of Domain Changes Job	New records are coming through with updated domains.	School email addresses are required when using the school domain.	If personal emails are used at the school, Campion need to be notified.
Season Within Range	School hasn't rolled over their data yet.	Please contact integration@campion.com.au to set the season.	
Unhandled Exception	Issue with the data that has been sent through and how it has been received by Campion.	School needs to contact integration@campion.com.au to resolve issue.	